

Express Virtual Meetings

International dialling restrictions

Due to local regulations, toll-free numbers may have some unique requirements and restrictions in some countries. The table below lists all known restrictions that apply to dialling toll-free numbers. The following defines commonly-used terminology and aims to clarify the meaning of these restrictions.

Country codes are used when you are dialling to that particular country from another country. Without the correct prefix applied, the call will not route correctly.

Domestic Dialling Format indicates both how many numbers are required and the correct format for the particular country. Some countries have multiple formats.

Mobile access indicates if you can use your mobile phone to call toll-free numbers in that particular country. Some countries require a mobile routing number to be able to make a call. You will have to contact your phone provider to enable this feature. Some countries only provide access to some mobiles. These are marked as 'partial'. You must check with the local provider if you wish to call an international toll-free service (ITFS) number in these countries.

Payphone access indicates if you can use a payphone to call toll-free numbers in that particular country. Some countries only provide access from some payphones. These are marked as 'partial'

Third country calling indicates whether you can call toll-free numbers in that particular country from Australia.

Calling card apps allow you to purchase plans or minutes online or through an app on a smart phone, rather than purchasing individual phone cards. These apps can be found wherever you download your apps on your device. However, these apps are restricted in some countries.

Country	Country Code	ITFS Number Format	Mobile Access	Payphone Access	3 rd Country Calling Allowed	Calling Card App Allowed
Argentina	+54	0800 XXX XXXX	Yes	Yes	Yes	Post-paid: Yes Pre-paid: No
^^Austria	+43	0800 XXX XXX	Yes	Yes	Yes	Yes
Bahamas	+1 242	1 8XX XXX XXXX	Yes	No	No	No
Bahrain	+973	800 XXXXX	Yes	No	No	No
Bangladesh	+880	000 800 XXX XXX	No	Yes	Yes	No
Belarus	+375	8 820 XXXXXX XX XXXX	No	Yes	Yes	No
Belgium	+32	0800 XXXXX	No	Yes	Yes	Yes
Belize	+501	1 800 XXX XXXX	Yes	Yes	Yes	No
Bosnia	+387	0800 XXXXX	No	Yes	Yes	Yes
Botswana	+267	00 269 800 XXX XXXX 00 882 338 XXX XXXX	No	Yes	Yes	Post-paid: Yes Pre-paid: No
^Brazil	+55	0800 XXX XXXX	Partial	Yes	Yes	Yes
Brunei	+673	801 XXXX	Yes	Yes	Yes	No
Bulgaria	+359	00800 XXX XXXX	No	Yes	Yes	No

Country	Country Code	ITFS Number Format	Mobile Access	Payphone Access	3 rd Country Calling Allowed	Calling Card App Allowed
Cambodia	+673	1 800 XXXXXX	No	Yes	Yes	Yes
Canada	+1	1 800 XXX XXXX 1 888 XXX XXXX 1 877 XXX XXXX 1 866 XXX XXXX 1 855 XXX XXXX 1 844 XXX XXXX	Yes	Yes	Yes	Yes
Chile	+56	1230 XXX XXXX	No	Yes	Yes	No
China	+86	Northern China: 10800 640 XXXX Southern China: 10800 264 XXXX All China: 4001 XXX XXX	10800: No 4001: Yes	10800: No 4001: Yes	10800: No 4001: Yes	10800: No 4001: Yes
Colombia	+57	01 800 XXX XXXX	Yes	Yes	Yes	No
Croatia	+385	0800 XXX XXX	Yes	Yes	Yes	No
Cyprus	+357	800 XXXXX	Yes	Yes	Yes	No
Czech Republic	+420	800 XXX XXX	Yes	Yes	Yes	No
Denmark	+45	80 XX XX XX	No	Yes	Yes	Yes
Dominican Republic	+1 (809) (829) (849)	1 800 XXX XXXX 1 888 XXX XXXX 1 877 XXX XXXX 1 866 XXX XXXX 1 855 XXX XXXX	Yes	No	No	No
Ecuador	+593	1 800 XXX XXX	Yes	Yes	Yes	No
Egypt	+20	0800 XXX XXXX	No	No	No	No
Estonia	+372	0800 XXXX (XXX)	Yes	Yes	Yes	Yes
Fiji	+679	00800 XXXX	Partial	Yes	Yes	Yes
Finland	+358	990 800 XXXX XXXX	No	Yes	Yes	Yes
France	+33	0800 XX XX XX	Yes	Yes	Yes	Yes
French Guiana	+594	0800 XX XX XX	Yes	Yes	Yes	Yes
Germany	+49	0800 XXX XX XX	No	Yes	Yes	Yes
Greece	+30	00800 XXXX XXXX 00800 XXXX XXXXX	Yes	Yes	Yes	Yes
Guadeloupe	+590	0800 XX XX XX	Yes	Yes	Yes	Yes
Guam	+1 (671)	1 8YY XXX XXXX	Yes	Yes	Yes	Yes
Honduras	+504	800 XXXX XXXX	No	Yes	Yes	Yes
Hong Kong	+852	800 XXX XXX	Yes	Yes	Yes	Yes
Hungary	+36	06 800 XX XXX	Yes	Yes	Yes	Yes
Iceland	+354	800 XXXX	Yes	Yes	Yes	Yes
^India	+91	000 800 XXXX XXX	No	Yes	Yes	No
Indonesia	+62	001 803 XXXX XXXX	Yes	No	No	No
Ireland	+353	1800 XXX XXX	No	Yes	Yes	Yes
Israel	+972	180 XXX XXXX	Yes	Yes	Yes	Yes
Italy	+39	800 XXX XXX	No	Yes	Yes	Yes
Japan	+81	00531 XX XXXX	Yes	Yes	Yes	Yes
Jordan	+962	0800 XXXXX	No	No	No	No
Kazakhstan	+7 (6) (7)	800 XXX XXXX	No	Yes	Yes	Yes
Latvia	+371	800 XXXXX	Yes	Yes	Yes	Yes

Country	Country Code	ITFS Number Format	Mobile Access	Payphone Access	3 rd Country Calling Allowed	Calling Card App Allowed
Lithuania	+370	8 800 XXXXX	Yes	Yes	Yes	Yes
Luxembourg	+352	800 XXXXX	Yes	Yes	Yes	Yes
Macedonia	+389	0800 XXXXX	Yes	Yes	Yes	Yes
Malaysia	+60	1 800 XX XXXX	Yes	Yes	Yes	Yes
Malta	+356	800 XXXX	No	Yes	Yes	Yes
Martinique	+596	0800 XX XX XX	Yes	Yes	Yes	Yes
Mayotte	+262	0800 XX XX XX	Yes	Yes	Yes	Yes
Mexico	+52	01 800 XXX XX XX	Partial	Yes	Yes	Yes
Moldova	+373	0 800 XXXXX	Yes	Yes	Yes	Yes
Monaco	+377	800 XX XXX	Partial	Yes	Yes	No
Nepal	+977	1 800 XXX XXXX	No	Yes	Yes	Yes
^Netherlands	+31	0800 XXX XXXX	No	Yes	Yes	Yes
New Zealand	+64	0800 XXX XXX 0508 XXX XXX	Yes (with use of payphone routing number)	Yes	Yes	Yes
Norfolk Island	+672	1800 XXXX	Yes	Yes	Yes	Yes
Norway	+47	800 X XX XX	Partial	Yes	Yes	Yes
Oman	+968	8007XXXX	Yes	Yes	Yes	No
Panama	+507	800 XXX XXXX	Partial	Yes	Yes	No
Papua New Guinea	+675	00086XXXX	No	Yes	Yes	Yes
Paraguay	+595	009 800 XXX XXX	Yes	Yes	Yes	No
Peru	+51	0 800 XX XXX	No	Yes	Yes	No
^Philippines	+63	1 800 XXXX XXXX	Partial	Yes	Yes	No
Poland	+48	00 800 XXX XX XX	Yes	Yes	Yes	Yes
Portugal	+351	800 XXX XXX	Yes	Yes	Yes	Yes
Qatar	+974	00800 XXXXXX	No	Yes	Yes	No
Reunion	+262	0800 XX XX XX	Yes	Yes	Yes	Yes
Romania	+40	0 800 XXX XXX	Yes	Yes	Yes	Yes
Russia	+7	810 800 XXXX XXXX 8 800 XXX XXXX	No	Yes	Yes	No
Serbia	+381	0800 XXX XXX	No	Yes	Yes	Yes
Singapore	+65	800 XXX XXXX	Partial	Yes	Yes	Yes
Slovak Republic	+421	0800 XXX XXX	Yes	Yes	Yes	No
Slovenia	+386	0800 XXXXX	Yes	Yes	Yes	No
South Africa	+27	0800 XXX XXX	Yes	No	No	No
South Korea	+82	003 XXXX XXXX 00798 XX XXX XXXX	Yes	Yes	Yes	Yes
Spain	+34	900 XXX XXX	Yes	Yes	Yes	Yes
St Kitts and Nevis	+1 (869)	1 800 XXX XXXX	Yes	No	No	No
Sweden	+46	020 XX XX XX	Yes	Yes	Yes	Yes
Switzerland	+41	0800 XX XX XX	No	Yes	Yes	Yes
Taiwan	+886	00801 XX XXXX	Yes	No	No	No
Thailand	+66	001 800 XXX XXXXX	No	No	No	No

Country	Country Code	ITFS Number Format	Mobile Access	Payphone Access	3 rd Country Calling Allowed	Calling Card App Allowed
Trinidad & Tobago	+1 (868)	1 800 XXX XXXX	No	No	No	No
Turkey	+90	00 800 XXXX XXXXX	Yes	No	No	No
Ukraine	+380	0 800 XX XXXX	Partial	Yes	Yes	No
United Arab Emirates	+971	800 XXXX XXXX	Yes	Yes	Yes	No
United Kingdom	+44	0800 XXX XXX 0800 XXX XXXX 0808 XXX XXXX	Yes	No	Yes	Yes
USA	+1	1 800 XXX XXXX 1 888 XXX XXXX 1 877 XXX XXXX 1 866 XXX XXXX 1 855 XXX XXXX 1 844 XXX XXXX	Yes	Yes	Yes	Yes
Uruguay	+598	0004 019 XXXX	Yes	Yes	Yes	Yes
Venezuela	+58	0 800 XXX XXXX	No	Yes	Yes	No
Vietnam	+84	120 11 XXX (VTI/VNPT) 122 XX XXX (VIETTEL)	Yes	Yes	Yes	Yes

^ Dial-in number restrictions apply to Brazil, India and the Philippines. Please contact us for more information.

^^ If you are unable to dial-in from Austria or The Netherlands, add '00' before you dial.

You can access our comprehensive list of dial-in numbers [here](#).

Are ITFS restrictions preventing your guests from connecting into your conference?

Do your international participants face challenges dialling into your conference because of their local ITFS dialling restrictions? It can be extremely frustrating when your participants don't turn up on time, ready to meet, and you have an agenda to get through in a tight time frame.

Our **operator connect** and **host dial-out** services are solutions to these challenges and allow you to conduct seamless meetings without disruption.

[Find out more here](#)

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